

Corrigendum 1-Pre-bid response

ENGAGING CONSULTANT(S) FROM CAT-I EMPANELLED INFORMATION SECURITY SERVICE PROVIDER (ISSP) FOR SECURITY OPERATIONS CENTRE (SOC) 3.0 PROJECT TO PERFORM GAP ASSESSMENT AND ADVISE US ON UPGRADING EXISTING SOC

Sr. No.	RFP Clause/Section/ Page No.	Requested Clarification/Queries	Bank's Response
1	General	Request you to confirm the details of SOC tools which shall be in-scope of this gap assessment.	<p>Following SOC technologies are implemented by the bank and shall be part of the scope of work for this engagement: - Security Information and Event Management (SIEM) User and Entity Behavior Analytics (UEBA) Database Activity Monitoring (DAM) Network Behaviour Analytics (NBA) Packet Capture (PCAP) Security Orchestration, Automation, and Response (SOAR) Vulnerability Management (VM) Threat Intel Platform (TIP) Incident Management Tool (IMT)</p> <p>Additionally, Digital Risk Management Services such as deep and dark web monitoring, brand abuse, phishing & rogue mobile apps detection and threat intel feeds are leveraged by the bank.</p>
2	General	Request you to confirm if the successful bidder conducting this gap assessment shall be allowed to participate in the larger/ implementation RFP which be released post outcome of this exercise	The successful bidder conducting this gap assessment will be ineligible to participate in the SOC 3.0 upgrade/implementation RFP.
3	1. SCHEDULE OF EVENTS, Date and Time of opening of Technical Bids	Last date and time for Bid submission: Upto 12.00 PM on 18.10.2024, request for extension of bid submission timelines.	The last date and time for Bid submission is revised to 12.00 PM, 25.10.2024
4	APPENDIX-C : TECHNICAL ELIGIBILITY CRITERIA	Request you to confirm the number of CV's to be submitted as part of technical criteria	Bidder must submit minimum 4 number of CV's/resume, meeting the technical eligibility criteria.
5	Scope of Work	Whether RFP preparation and scope of drafting rfp requirement is part of the project.	SOC 3.0 RFP preparation is outside the scope of this engagement. Please be guided by Appendix-E: Scopeof Work AND Payment Schedule of the RFP.
6	Scope of Work	Can the resource be allowed to work in Hybrid mode	Bank shall prefer the resource to work from the bank premises.However, the bank may permit the resoure to work outside the bank premises or in hybrid mode.
7	Scope of Work	Can timelines for closure of the project be increased from 8 weeks to 12 weeks.	No Change
8	Scope of Work	Can bank consider reference for non-bfsi client references.	No Change
9	Scope of Work & Project Completion Timelines	The bidder must complete the gap assessment within 8 weeks on turn-key basis after the issuance of purchase order (PO). Additional one (1) week will be permitted for submission of the final report.	The project must be completed on a turnkey basis within nine calendar weeks (8 calender weeks for gap assessment + 1 calender week for report preparation) from the date of issuance of purchase order (PO) by the bank.